

Chapter 14



NetVigil Web Interface

14.1 Introduction

Fidelia NetVigil provides your organization with proactive monitoring, event detection, reporting and problem escalation for mission-critical components of IT infrastructures.

NetVigil provides Instant Business Visibility by monitoring your critical IT Infrastructure including but not limited to your network based services, Applications and Systems. Current monitoring services include availability, performance, Applications, E-Commerce, SNMP, port monitoring, and custom tests. NetVigil is designed to be a flexible system where you can set thresholds, test intervals, filters on status views, schedule notifications and generate standard or custom reports based on the privileges you have. NetVigil's **Instant Business Visibility** provides you access to your data through a web interface. It saves you time and reduces costs by enabling you to quickly identify and resolve downtime problems without any investment in additional infrastructure or technical expertise.

14.1.1 Permissions & User-Classes

Each Department belongs to only one User-Class. Your Administrator will assign privileges and limits to each User-Class which will govern your Department's ability to perform create/delete, suspend/resume and update activities on devices, tests, testing intervals, thresholds, actions, reports, and any applicable limits to the same. For example, you may or may not have the ability to delete devices, tests, and actions if your User-Class has not been given these privileges. As well, the default minimum test interval may vary with the User-Class, giving higher order User-Classes the ability to configure more frequent test intervals than lower order User-Classes.

All Departments belonging to a User-Class will have identical privileges and limits, although some exceptions may exist for users who have been given read-only access.

For a complete discussion of the NetVigil security model, including User-Classes and privilege matrices, see Chapter 8, “Users and Departments” on page 105

14.2 Logging In

Your administrator will set up your login and provide you with an username and password.

□ To enter NetVigil:

1. Type **http://netvigil.your.domain** into your web browser.
2. Enter your Username and Password, and then click **Login**.
3. To have your password E-mailed to you, click **Forgot your password? Click here**.
4. Click on the **Login** button to enter the site.

14.2.1 The NetVigil Web Interface

Figure 14.1 shows the top rows of the NetVigil web user interface. All NetVigil pages have the components shown, including:

- Tabs with links to the four main areas: **STATUS**, **REPORTS**, **MANAGE**, and **HELP**
- A navigation bar with links to the pages within the current main area
- The name of the current page.

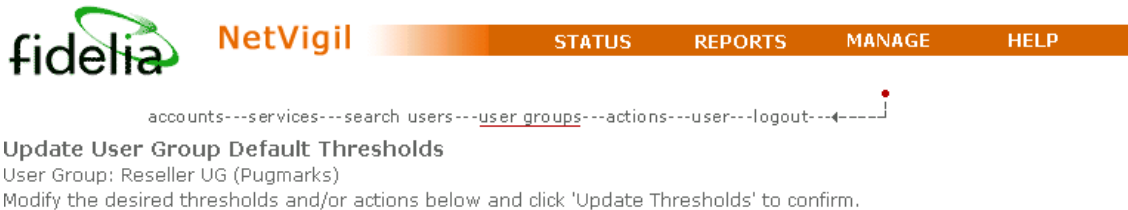


Figure 14.1 The NetVigil UI Main Menu

The following chapters describe each of the main menu links in greater detail.

14.2.2 Site Map

The diagrams that follow show the top levels of the hierarchy of pages in the NetVigil User Interface. Each diagram shows the hierarchy for one of the main menus. Some items are only available to administrators and do not appear if you are logged in as an end-user.

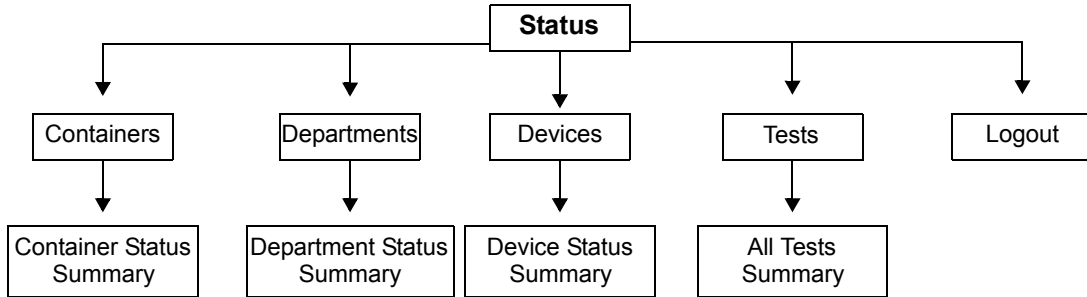


Figure 14.2 Site Map: Status Menu

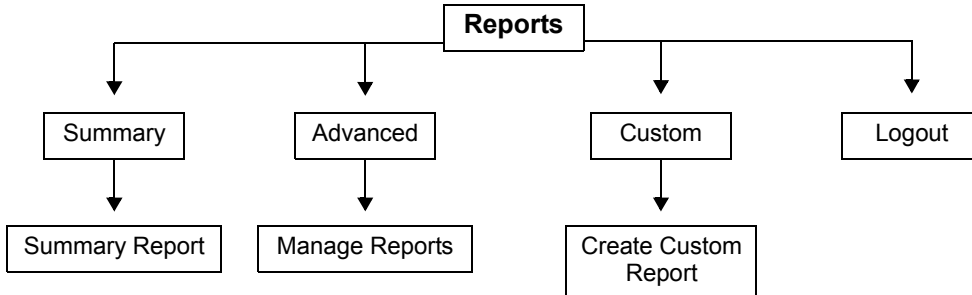


Figure 14.3 Site Map: Reports Menu

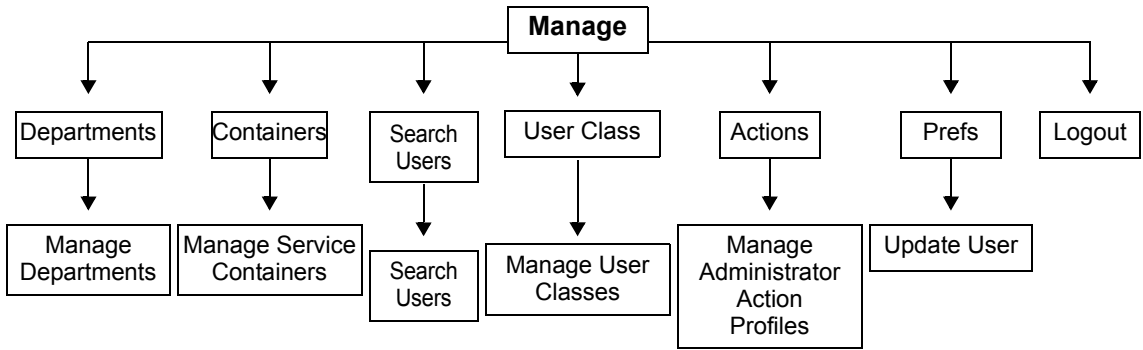


Figure 14.4 Site Map: Manage Menu

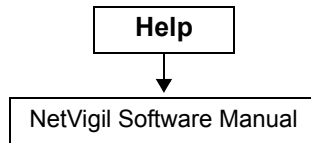


Figure 14.5 Site Map: Help Menu

